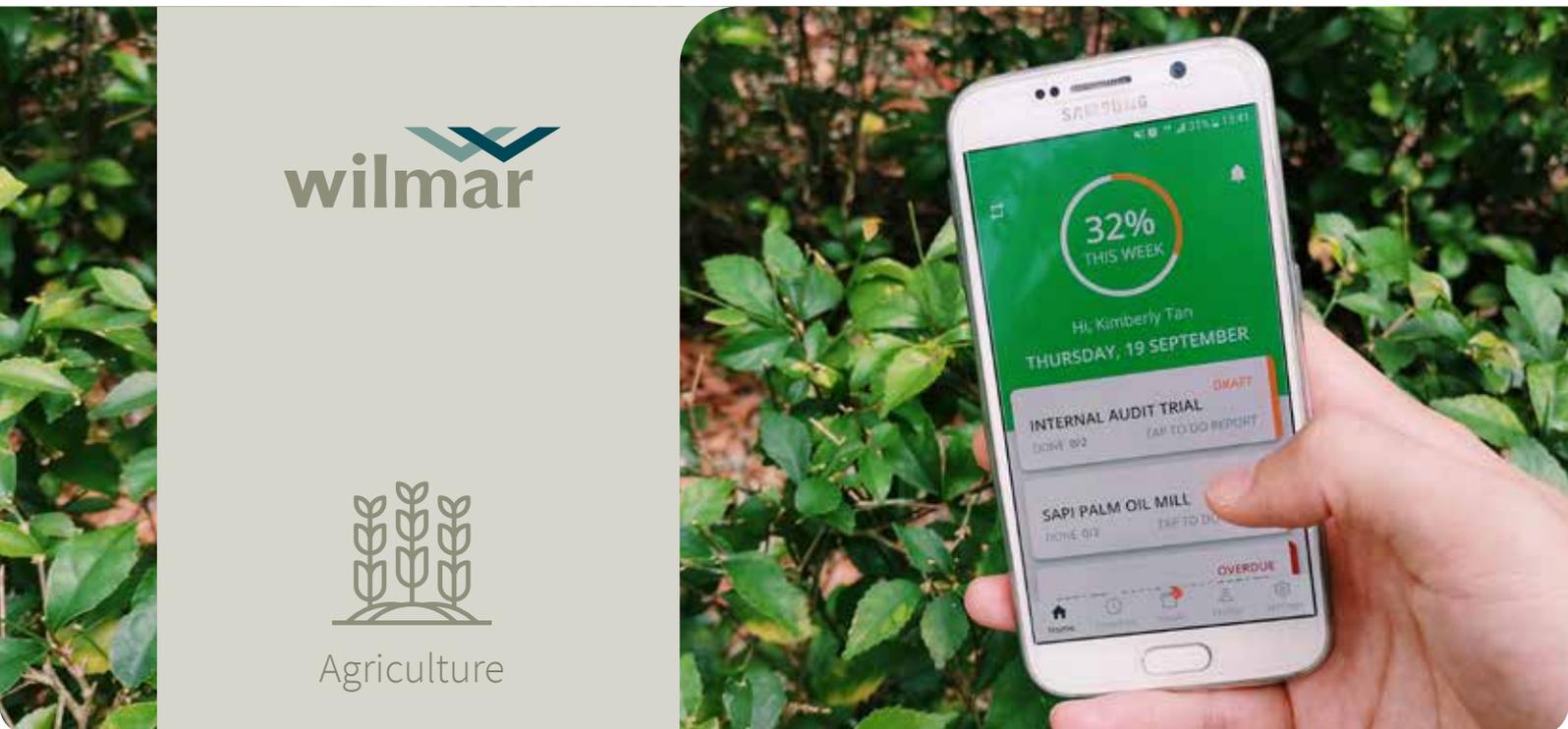


WILMAR INTERNATIONAL

In implementing their sustainability commitments, in accordance to their 'No Deforestation, No Peat and No Exploitation' (NDPE) policy, Wilmar explored solutions that enabled them to conduct field assessments on their supplying mills and plantations in a more efficient manner, which also provided much greater coverage of their suppliers.

The answer was **Nimbly Technologies**.



Nimbly helped us to conduct our site assessments with a quick turnaround.

Kimberly Tan
Senior Sustainability Officer
Wilmar International



Wilmar Sabahmas Plantation, Malaysia

About Wilmar

Wilmar International (Wilmar), founded in 1991 and headquartered in Singapore, is a global leader in processing and merchandising of edible oils, oilseed crushing, sugar merchandising, milling & refining, production of oleochemicals, specialty fats, palm biodiesel, flour milling, rice milling and consumer pack oils.



Challenge

Wilmar committed to its NDPE policy while striving towards a palm oil supply chain that is responsible and sustainable. Wilmar’s NDPE policy therefore requires similar commitments and implementation by its joint venture partners and third-party suppliers.

The challenge however was how to most efficiently conduct field assessments and manage the reporting processes, taking into consideration that over 20 palm oil refineries in Indonesia and Malaysia and hundreds of supplier mills are involved.



The interview process for information gathering can be long and inefficient. With no pre-defined questions prepared beforehand, any missing information requires the Assessor to go back in the field to re-conduct another interview.



The conventional way of the manual data triangulation process requires assessors to compare the different interview notes and document reviews before including them into the final report.



Assessors then had to write individual time-bound action plans for the identified issues, and the assessed sites were expected to review, clarify findings, and sign-off on the suggested time-bound action plans from Wilmar.

Nimble Solutions

Starting January 2019, Wilmar has been carrying out the site assessments with the help of our digital mobile audit tool Nimble.



With Nimble, each assessor has a standardized questionnaire that comes in a **Digitized Checklist** form. It helps the organization to ensure all the relevant criteria are covered during field assessments and decrease assessor bias.



The assessor can conduct multiple interviews and all note-taking can be done on **one mobile device**.



Nimble **automates reports generation**, therefore saving the assessors from having to rewrite every data into a spreadsheet. This tool helps Wilmar to send assessment results and feedback to suppliers with minimal lag time.



With **Smart Recommendations**, options for corrective action plan can easily be chosen at a touch of a button to address issues found during the field assessments, increasing efficiency during reporting.



Data triangulation for survey validation can also be easily done through Nimble app with **Team Audit** feature. It allows assessors to automatically find discrepancies between the data gathered from different sources.



Wilmar's field assessors can complete assessment reports even in remote areas where signals are weak because the **Nimble app works offline and online**.

Results



10 working days

reports & action plans sent to supplier for review



50%

increase in field assessments productivity



Learn how you can reduce your operating cost. Get your free consultation, today!

Click here

